



CQC - OUTSTANDING

We are delighted and extremely proud to announce that following a recent inspection of Swan Medical Group, the Care Quality Commission (CQC) have awarded us as 'OUTSTANDING' for the services we provide. This is the highest possible rating.

The inspectors rated the care across both our sites as 'Outstanding' for being effective, responsive to people's needs and well-led.

The Head of Inspection for General Practice, Janet Ortega, said:

"Swan Medical Group is an excellent example of what outstanding care looks like. The practice was at the heart of primary care in the community. Their motto of 'caring for you by knowing you' was demonstrated throughout all aspects of care by staff to their patients."

The Partners would like to thank the 'Outstanding team at SMG' and patients for their contribution towards this amazing achievement.

A special mention must go to our Patient Participation Group whose continued support enabled us to secure this wonderful result.

You can view the full inspection report at:
<https://www.cqc.org.uk/location/1-551768873>



COVID-19 Newsletter Update:

We thought you may find it useful to have a separate newsletter to update you on all things COVID-19 related. We will be sending this out shortly with some useful information and any updates within the surgeries that you may need to know.

There have been some changes to the Privacy Policy and you can find out about these changes and how they affect you on our website: <https://www.swansurgery.co.uk/>

We would just like to take this opportunity to thank you again for abiding by the government guidelines and staying alert.

Childhood Immunisations

We would like to remind you of the importance of getting your child's immunisations done.

We are still doing vaccinations and encourage you to book an appointment if your child is due.

If you are unsure if/when your child's vaccines are due, you can find a list on the NHS website

at: <https://www.nhs.uk/conditions/vaccinations/nhs-vaccinations-and-when-to-have-them/>

We are doing everything in our surgeries to minimise the risk of catching COVID-19.



Public Health
England

Immunisation helps to protect you from disease

It's really important children continue to receive the booster vaccines and MMR vaccine they are due at one year during the pandemic. These will protect them against several different serious infectious diseases. Make an appointment with your GP practice who can give them safely.



Vaccination appointments count as an important medical reason to leave your home.



THANK YOU

We would like to say a huge thank you to everyone for their kind words, donations and gestures. We would also like to thank you for following the government rules and in turn helping to ease pressures within the NHS at a very difficult time.



Staff News

Dr Andrew Holden will be leaving his role as Clinical Lead at the CCG (Clinical Commissioning Group) this summer, after 20 years within the role.

He will be supporting Dr Laly and Dr Kershaw with their roles in the Alliance and Primary Care Network.

Dr McEvoy based at the Liphook Village Surgery, has now started her maternity leave as of the end of May, and so we would like to introduce Dr Lisa Knight to you all.

Dr Knight joined us on 2nd June to cover Dr McEvoy's maternity leave.



Welcome to the team Dr Knight!

We wish Dr McEvoy the very best and hope she enjoys her time with the new addition



Are you a Military Veteran?



Armed Forces Veteran
friendly accredited
GP practice

We are an Armed Forces veteran friendly accredited GP practice.

This means that, as part of the health commitments of the Armed Forces Covenant, we have a dedicated clinician who has a specialist knowledge of military related health conditions and veteran specific health services. This is important in helping ex-forces to get the best care and treatment.



If you are ex-forces, please let your GP know to help ensure you are getting the best possible care.
To find out more, ask your nurse or GP.

WHAT IS A MILITARY VETERAN?

Veterans are defined as:

'Anyone who has served for at least one day in HM Armed Forces (Regular or Reserve) or Merchant Navy Seafarers and Fishermen who have served in a vessel at a time when it was operated to facilitate military operations by HM Armed Forces.'

If you or a family member is a military veteran or is a dependant of someone currently serving, please let your GP or Reception know today.

We want to make sure that you receive the help you are entitled to and deserve.

Would you like help improving your diabetes and general health?

Our surgery is offering the opportunity for you to be supported with this by your diabetes nurse and a local ambassador for low carbohydrate eating who has managed to put his diabetes in to remission. If you would like to know more please contact the diabetes team by emailing them on:

sehccg.smg-diabetes@nhs.net

If you would like to hear more about our first programme, why we developed it and what a couple of attendees thought about it, then follow these links below:

<https://www.youtube.com/watch?v=bUJXKOxpzWY>

<https://www.youtube.com/watch?v=XPWp3j9zcQY>