

SWAN MEDICAL GROUP

Autumn Newsletter 2024

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Welcome

Thank you for taking the time to read our newsletter. This is our latest update following our Summer newsletter released in June. We hope you find this issue informative and valuable. If you have any questions about anything you read, please speak to a member of our team.

More information regarding the surgery can be found at: www.swanmedicalgroup.co.uk

Welcoming Our New GPs!

Dr Sarah Smith



Dr Smith joined the Swan Medical Team at the beginning of September. She moved locally in 2020 with her young family and until now, has been working in London.

Sarah will be taking on Dr Farndale's patients and will be based at our Riverside Surgery.

Working Days: Tuesdays, Wednesday and Fridays.

Dr Issy Yerburgh



Dr Yerburgh joined us on 6th September and will be taking on Dr Dawsons Liss based patients.

Issy completed her GP training in and around Winchester and in her spare time enjoys hiking and playing tennis.

Working Days: Mondays, Wednesdays & Thursdays .
Based at Riverside Surgery. (Hillbrow Liss on Thurs)

Patient IT Support Sessions

This October, we're hosting IT support sessions at Swan Surgery in Petersfield, and we'd love for you to join us!

These sessions are all about helping you get the most out of our online services. Whether you're curious about installing the NHS app, logging in, booking appointments, or ordering prescriptions online, we're here to help answer your questions! Interested in finding out more? Just give us a call after 2pm on 01730 264 011.



Social Prescribing Drop-In Events



Need some help or advice? Come to our drop-in sessions for a chat with our two social prescribers.

NO APPOINTMENT NECESSARY

Tuesdays

12.00—2.30

The Church Centre
Liphook
GU30 7DJ

Thursdays

9.30—12.30

St. Peters Church
Petersfield
GU32 3HS

Monthly Practice Statistics



4304

Telephone Consultations carried out by clinicians



2465

Face to face appointments carried out by our GP's and Acute Care Team



3508

Face to face appointments carried out by our Nurses and HCA's



63

Home Visits



9180

Medication requests processed



12132

Calls answered by reception
Approximately **578** a day (Mon-Fri)



397

DNA'd appointments – equating to approximately **66.2** hours of time

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Medical Group 2024

Vaccination Campaigns

As autumn settles in, we want to remind you that flu & Covid season is officially upon us. At Swan Medical Group, your health and well-being are our top priorities, and we would like to encourage all patients to consider getting their annual vaccinations. Winter can be unpredictable, and vaccination is the best way to protect yourself and those around you.

Eligibility for Flu and COVID Vaccinations

For 2024, certain groups are prioritised for the flu and COVID vaccinations to ensure comprehensive protection within the community. We encourage all patients to check their eligibility for both vaccinations. Detailed information is available on our website, where you can find guidance on who qualifies. Please visit www.swanmedicalgroup.co.uk/medical-services/flu-covid-rsv/for

Clinics Available

To accommodate our patients, we are pleased to offer weekday and Saturday clinics. Our dedicated team is here to ensure that you can easily access the care you require.

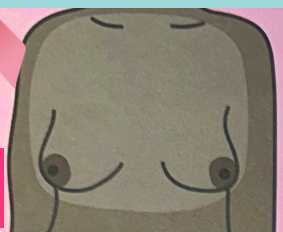
Booking Your Appointment

To make an appointment, please call our reception team at **01730 264 011** after 2pm. We highly recommend booking early, as appointment slots can fill up quickly during the season.

RSV (Respiratory syncytial virus) Vaccinations:

We started our RSV campaign in September but have now paused this whilst we administer flu & COVID vaccines, which are time sensitive. We will continue this campaign from December onwards and will be in touch with all eligible patients in due course. As a reminder, RSV vaccines can be given at any time of the year unlike Flu & COVID where we have a limited window to administer. <https://www.nhs.uk/vaccinations/rsv-vaccine>

BREAST CANCER AWARENESS MONTH



Check all parts of your breasts, your armpits and up to your collarbone for **CHANGES**

No matter what size or shape your breasts are, **CHECK THEM REGULARLY**

Scan to watch the
**Touch, Look
Check breast**

